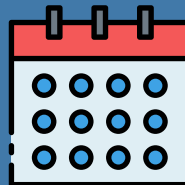


Salons, barber shops and beauty parlours guidelines

General rules

 Customers can only go to the salon if they have a pre-booked appointment.

 NO walk-ins will be allowed.

Salons must allow at least 20 minutes between appointments so that staff may disinfect stations, chairs and equipment, thoroughly wash their hands, and reapply clean personal protective equipment (PPE).

At the time of making the appointment

salon staff should ask the customer the following health questions about the last 14-days:

Are you experiencing, or have you experienced, any of the following symptoms?


Fever | Cough | Fatigue |
Shortness of breath | Loss of
smell | Loss of taste | Sore throat


Have you been in contact
with anyone exhibiting
symptoms of, or has been
diagnosed with COVID-19?

Do you live with anyone who
is under self-isolation
orders?


If the customer answers **YES** to any of the questions above,
the salon must deny the customer the requested appointment.

 An infrared thermometer should be used to check the temperature of staff members and customers each day before entering the salon. Any staff member or customer with a temperature of 37.5°C or higher must immediately leave the salon and call 444.

 If a customer exhibits any symptoms associated with COVID-19 upon arrival at the salon, the salon must cancel their appointment and ask them to leave the premises.

 Record customers' contact information, date, and time of the visit. The salon must keep these records for 30 days from the date of the visit.

 A distance of 2m must be maintained between customers at all times.

 Waiting areas within the salon must be closed. Magazines and seats should be removed. If a customer arrives early, the customer must wait outside the salon, or in their private vehicle.

Salons, barber shops and beauty parlours guidelines

-  All staff should wear gloves and face masks at all times. PPE (masks and gloves) should be replaced between each customer, or more frequently if it becomes visibly soiled.
-  Staff members must wear face-shields when performing any services that require direct contact with customers. Face-shields must be disinfected after each customer using a disinfectant that contains at least 70% alcohol.
-  Customers **MUST** wear masks and gloves whilst feasible, i.e., masks may be removed for shaving, gloves may be removed for manicures.
-  Customers cannot consume food or drinks in the salon, but can bring their personal water-filled bottles. Staff members should consume food or drinks in a designated room.
-  Staff members should wash their hands, using soap and warm water for at least 20 seconds, before and after every customer, if they accidentally touch their face, and after degloving.
-  Salons should ensure their ventilation systems are operating correctly. Increase outside air ventilation by opening windows or doors and using ventilation fans.
-  Sanitizers containing at least 70% alcohol must be used and made available when performing any service.
-  Salons must encourage the use of electronic payments.
-  Showers, saunas, and steam rooms will remain closed.
-  The responsible government entity will conduct regular and random inspections to ensure compliance.
-  Any salons which cannot meet these regulations must remain closed.
-  Salons are **not allowed** to provide home services

Salons, barber shops and beauty parlours guidelines



Services Permitted in women's beauty salons provided that health standards for each service are met:

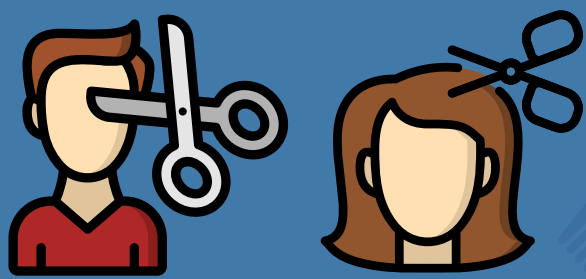
- Eyebrows may be shaped using a single-use razor, which must be disposed of after each use.
- Eyebrow and facial hair removal services using wax: Wax containers should only be filled with sufficient wax for one customer.
- Bleaching services should utilize a single-use bleach brush, which must be disposed of after each use.
- Keratin services or hair treatments are permitted provided that hairdryers are substituted with hair straighteners.
- Hair styling must be provided using hair straighteners or curlers – the use of any kind of device that blows hot air is prohibited.
- Paraffin services (hand and foot soothing wax): Wax containers should only be filled with sufficient wax for one customer.
- Nail polish services: Customers must wash their hands and feet with soap and water for at least 20 seconds or use a sanitizer containing a minimum of 70% of alcohol before the service.

Salons, barber shops and beauty parlours guidelines



The following treatments are currently prohibited:

- Facial treatments
- Using a hairdryer
- Hair treatments that require the use of a hair dryer (Keratin treatments, Brazilian blow-out, protein etc.)
- Threading
- Microblading
- Using needles
- Spa services, such as, massages, oriental baths (Moroccan baths, Turkish baths, etc.)
- Henna tattoos
- Make-up application services
- Tanning services
- Applying lashes
- Applying returnable hair extensions



Haircutting

- Before performing a haircut, all female customers must have their hair washed at the salon and all male customers must have their hair wetted by water sprayers.
- Use disposable towels to dry off excess water from hair if needed.

- Hair must be cut while it is still wet/damp to reduce the transport of fine, dry hairs onto air currents.
- Cloth aprons should be replaced with disposable paper or plastic aprons.



Shaving

- Only disposable razor blades can be used. Blades must be discarded after each customer.
- Clippers must be sprayed with disinfectants containing at least 70% of alcohol before and after each use.

Salons, barber shops and beauty parlours guidelines



Hair Dyes

- The hair dye product must only be used on one customer.
- Cloth aprons should be replaced with disposable paper or plastic aprons.
- Use disposable towels when needed during the process.



Waxing

- To prevent cross-contamination, waxing must be prepared on a single-use basis and salons must refrain from preparing large quantities.
- Disposable equipment (i.e., pads and spatulas) must be used.
- Wax containers should only be filled with sufficient wax for one customer.
- The container should be cleaned and disinfected after each use.



Manicures & Pedicures

- Customers must wash their hands with soap and water for at least 20 seconds or use a hand sanitizer with at least 70% of alcohol before and after receiving a manicure.
- Customers should wear face masks while receiving manicures and pedicures.
- Pedicurists should clean customers' feet before commencing a pedicure, using a sanitizer with at least 70% of alcohol content.
- All equipment used, (i.e., clippers, bowls, scissors, etc) must be thoroughly disinfected after each use through autoclaving methods.